

12 September 2017

Joint Overview and Scrutiny Committee		
Date:	21 September 2017	
Time:	6:30pm	
Venue:	Queen Elizabeth II Room, Shoreham Centre, Shoreham-by-Sea	

Committee Membership:

Adur District Council: Stephen Chipp (Chairman) Joss Loader, (Vice Chairman), Carol Albury, George Barton, Kevin Boram, Ann Bridges, Clive Burghard, Robin Monk

Worthing Borough Council: Roy Barraclough (Chairman), Keith Bickers (Vice Chairman), Sean McDonald, Nigel Morgan, Louise Murphy, Luke Proudfoot, Bob Smytherman, Steven Waight

Agenda

Part A

1. Declarations of Interest

Members and officers must declare any disclosable pecuniary interests in relation to any business on the agenda. Declarations should also be made at any stage such an interest becomes apparent during the meeting.

If in doubt contact the Legal or Democratic Services representative for this meeting.

2. Substitute Members

3. Confirmation of Minutes

To approve the minutes of the Joint Overview and Scrutiny Committee meeting of held on 27 July 2017, copies of which have been previously circulated.

4. Public Question Time

So as to provide the best opportunity for the Committee to provide the public with the fullest answer, questions from the public should be submitted by 6.30pm Tuesday 19 September 2017

Where relevant notice of a question has not been given, the person presiding may either choose to give a response at the meeting or respond by undertaking to provide a written response within three working days.

Questions should be submitted to Chris Cadman-Dando. chris.cadman-dando@adur-worthing.gov.uk, 01903 221364

(**Note:** Public Question Time will operate for a maximum of 30 minutes.)

5. Items Raised Under Urgency Provisions

To consider any items the Chairman of the meeting considers to be urgent

6. Consideration of any matter referred to the Committee in relation to a call-in of a decision

7. The Outcomes and recommendations from the Youth Engagement Working Group

To consider a report by the Director for Digital and Resources, copy attached as item 7

8. Annual Interviews with the Leaders

To consider a report by the Director for Digital and Resources, copy attached as item 8

9. Review of the Progress in delivering the activities in Platforms for our Places

To consider a report by the Chief Executive, copy attached as item 9

10. Review of Public Space Protection Orders

Members are asked to note that there have been no further developments since the last report to the Committee in June 2017. A further report will be presented to the Committee on 25 January 2018.

11. JOSC Work Programme 2017/18

To consider a report by the Director for Digital and Resources, copy attached as item 11

Part B - Not for publication - Exempt Information Reports

None

Recording of this meeting: The Council will be voice recording the meeting including public question time. The recording will be available on the Council's website as soon as practicable after the meeting. The Council will not be recording any discussions in Part B of the agenda (where the press and public have been excluded).

For Democratic Services enquiries relating to this meeting please contact:	For Legal Services enquiries relating to this meeting please contact:	
Chris Cadman-Dando Democratic Services Officer 01903 221364 chris.cadman-dando@adur-worthing.gov.uk	Joanne Lee Solicitor 01903 221134 joanne.lee@adur-worthing.gov.uk	

Duration of the Meeting: Four hours after the commencement of the meeting the Chairperson will adjourn the meeting to consider if it wishes to continue. A vote will be taken and a simple majority in favour will be necessary for the meeting to continue.



Joint Overview and Scrutiny Committee 21 September 2017 Agenda Item 7

Ward: N/A

Scrutiny Review of Youth Engagement

Report by the Director for Digital and Resources

1.0 Summary

1.1 The purpose of this report is to introduce and attach the findings and recommendations of the Youth Engagement Working Group (previously set up by the Joint Overview and Scrutiny Committee as part of its Work Programme) for consideration by the Committee.

2.0 Background

- 2.1 The Joint Overview and Scrutiny Committee (JOSC) agreed to establish a Working Group to further develop the Council's engagement with young people which followed the meeting of the Committee on 20 October 2016 when youth engagement across the Adur and Worthing communities was discussed.
- 2,2 The Working Group has held a number of meetings between March and June 2017 to gather information and evidence and has identified a number of conclusions and recommendations which it considers will complement the overall strategic vision of Adur and Worthing Councils to meet the needs of the young people and add some further thinking based on the report's findings.

3.0 Proposals

3.1 JOSC is asked to consider the report and recommendations from the Youth Engagement Working Group, set out as the appendix to this report and refer those recommendations to the Adur and Worthing Joint Strategic Committee for consideration in due course.

4.0 Legal

4.1 Under Section 111 of the Local Government Act 1972, the Council has the power to do anything to facilitate or which is conducive or incidental to the discharge of any of their functions.

- 4.2 Section 1 of the Localism Act 2011 provides a Local Authority to do anything that individuals generally may do (subject to any current restrictions or limitations prescribed in existing legislation).
- 4.3 Section 3(1) of the Local Government Act 1999 (LGA 1999) contains a general duty on a best value authority to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness.

5.0 Financial implications

5.1 There are some financial implications arising from this report which are included in the appendix to this report.

6.0 Recommendation

6.1 JOSC is asked to consider the report and recommendations from the Youth Engagement Working Group and refer the recommendations to the Adur and Worthing Joint Strategic Committee for consideration in due course.

Local Government Act 1972 Background Papers:

None

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Schedule of Other Matters

1.0 Council Priority

1.1 Matter considered and no issues identified.

2.0 Specific Action Plans

2.1 Matter considered and no issues identified.

3.0 Sustainability Issues

3.1 Matter considered and no issues identified.

4.0 Equality Issues

4.1 Matter considered and no issues identified.

5.0 Community Safety Issues (Section 17)

5.1 Matter considered and no issues identified.

6.0 Human Rights Issues

6.1 Matter considered and no issues identified.

7.0 Reputation

7.1 Matter considered and no issues identified.

8.0 Consultations

8.1 As part of this report the Youth Council have consulted with their Members.

9.0 Risk Assessment

9.1 Matter considered and no issues identified.

10.0 Health & Safety Issues

10.1 Matter considered and no issues identified.

11.0 Procurement Strategy

11.1 Matter considered and no issues identified.

12.0 Partnership Working

12.1 Matter considered and no issues identified.



Joint Overview and Scrutiny Committee 21 September 2017 Agenda Item 7

Ward: N/A

Engagement with Young People and the Adur and Worthing Youth Council

Report by the Youth Engagement Working Group

1.0 Summary

- 1.1 This report sets out the findings and recommendations from the Youth Engagement Working Group which was established as part of the Joint Overview and Scrutiny Committee (JOSC) Work Programme and at the request of the Joint Strategic Committee, to further develop the Council's engagement with young people.
- 1.2 This Working Group wants Adur and Worthing to be places where young people feel that their right to have a say is encouraged, welcomed, valued and respected. This scrutiny review has looked at how the Councils can most effectively improve communication and engage with young people in Council work and improve for them the access to and information about Council and other services/information.
- 1.3 This is a light touch scrutiny review which has gathered evidence and thoughts and formulated conclusions within a three month timeframe. For the purposes of this review the Working Group has looked at the Council's current approach and work on youth engagement, ways to improve how the Councils can involve the young people in planning and in making decisions that affect themselves and others and also at ways that the Councils can support the Adur and Worthing Youth Council, help other young people to find out more about local services for them and to find out what young people want the Councils to provide in terms of services, facilities and concessions.
- 1.4 The Working Group is clearly aware that the primary responsibility for providing effective youth services is undertaken by West Sussex County Council (WSCC) but due to funding cuts there have been reductions in the level of service provided. Adur and Worthing Councils have a social responsibility to assist in the support for youth engagement and have provided a good level of support for the Youth Council and helped provide information for young people via the Council website over a number of years. The Working Group considers that this level of support should be improved as set out in this report to improve youth engagement and to complement the Councils Strategic direction of travel.

2.0 Background

- 2.1 At its meeting on 20 October 2016, the Committee discussed youth engagement across the Adur and Worthing communities. The Committee received representations at the meeting from the Adur and Worthing Executive Members for Wellbeing, Council Officers, Adur and Worthing Youth Council, Electric Storm Youth Group, a representative from the student union at Worthing College and from Sussex Clubs for Young People.
- 2.2 The Committee debated and agreed the following recommendations in response to the information gathered at the Committee:-

That the following be recommended to appropriate responsible bodies:-

That the Councils:-

- i) Continue to explore all available funding sources to support the Youth Councils and all youth groups in Adur and Worthing;
- ii) Subject to the availability of continued grant funding, continue to support the services provided to young people in Adur and Worthing and continue to find new proactive ways to engage with young people by researching and assessing how those needs can be met to support young people, their families and their communities:
- iii) Regularly consult with the Youth Council and consider re-introducing 'working with you together';
- iv) Consider making clearer a single point of contact for communication by young people, and publish 'how to communicate' on the Councils' website which should include using the website to advertise youth groups and encourage collaboration between them;
- v) Consider the following proposals submitted by the Youth Council at the meeting to help with better youth engagement;
- Contact West Sussex County Council to suggest that 'Find it Out' centres should also be open on a Saturday rather than just usually open during school time;
- Listen to opinions even if we don't like them;
- Write to South Downs Leisure and Impulse Leisure to ask them to make access to tennis courts easier for younger people;
- Introduce outdoor activities such as chess and table tennis in town centre locations;
- Engage with young people when investigating regeneration policy;
- Celebrate young people and promote youth awards locally

- Seek to influence a reduction in transport costs for young people locally;
- Introduce cinema concessions at the Connaught Theatre;
- Contact West Sussex County Council about making the libraries more youth friendly and engaging for young people;
- 2.3 The recommendations from the Committee were then considered by the Joint Strategic Committee on 10 January 2017 and it was agreed to establish a Joint Overview and Scrutiny Committee Working Group, assisted by the Adur and Worthing Executive Members for Wellbeing, to review the good work undertaken in the area of youth engagement.
- 2.4 Councillors Carol Albury and Stephen Chipp (Adur) and Councillors Roy Barraclough and Nigel Morgan (Worthing) were appointed to the Working Group and were assisted in the work by Councillors David Simmons (Adur) and Val Turner (Worthing). Conrad Street, Katie Waters and Shirley Robinson-Viney from Adur & Worthing Youth Council also attended the Working Group. The Working Group has received valuable input from Jacqui Cooke, Interim Head of Wellbeing and Mel Shaw, Early Help and Neighbourhoods Lead at Adur and Worthing Councils. The Working Group met on 13 March, 26 April and 28 June 2017 as part of its evidence gathering and Councillor Stephen Chipp was appointed as Chairman of the Working Group.
- 2.5 This report provides the detail of the discussions and findings from the Working Group and some recommendations which the Working Group considers will help improve the youth engagement offer already being provided by the Councils and other partners. The report and findings have not just concentrated on a 'shopping list' of 'wants' but have tried to investigate under the surface of youth engagement and the offer provided

3.0 Findings and Proposals

(a) Adur and Worthing Councils - Focus on Youth Engagement

- 3.1 The Working Group initially set out as part of its terms of reference, to discuss the current strategic focus for youth engagement in Adur and Worthing and to discuss the current engagement with Adur & Worthing Youth Council to see if there were any areas of work which the Councils could improve. The Working Group is clear that the Adur and Worthing communities should be places where young people feel that their right to have a say is encouraged, welcomed, valued and respected. It is considered to be important that the Councils continue to open up opportunities for young people to influence debate and decision making. The review has also concentrated on ways for the Councils to improve communication with young people.
- 3.2 As part of this work, the Working Group has been advised that Adur and Worthing Councils resources for youth engagement has been reduced and West Sussex County Council, who were responsible for providing youth services, have also had to reduce their Youth services budgets. This meant that a new approach was required for youth engagement which involved a focus on tackling anti social

- behaviour and making sure that children and young people are safe. There was also a stronger focus on targeting communities/disadvantaged groups.
- 3.3 The Working Group has received evidence on the new Systems Leadership approach being applied to youth engagement by Adur and Worthing Councils. This work has involved some of Adur & Worthing's strategic leads including Principal of Northbrook College, the Adur & Worthing Chief Inspector, Director from Adur & Worthing Councils, Local GP's, Senior Officers from West Sussex County Council and Adur & Worthing Councils. Meetings have been held with young people aged 16-19 years who are or had experienced either mental health issues, offending, out of work or training or have lived in unstable conditions. Researchers have also spent time with 12 young people in their place of choice and immersed themselves in their lives for a few hours. The young people have told their stories and identified what helped and what they found difficult. This work has examined what young people require to be able to thrive.
- 3.4 The Working Group has learnt that this new approach has discovered that what young people need to thrive includes:-
 - Opportunities to find what you love
 - Feeling like you belong
 - Being seen as a whole person
 - Being ready for the future and independence
 - Taking time for themselves.
- 3.5 Findings also revealed that it was important to expose young people to multiple experiences to challenge perceptions and open up new horizons Young people needed to be able have a sense of purpose to justify living and also that it was important for young people to have stable predictable relationships, ones that they could trust and ones that would be there in the future.

(b) Community Works - Adur and Worthing Young People's Network

- 3.6 The Working Group has also been updated on work being undertaken by 'Community Works', the voluntary sector provider. Community Works have created a Children and Young People's Network in Adur and Worthing with the first meeting held on 6 July and a further session to be held on 4 October 2017 which will include a presentation from WSCC commissioners. The Network will meet four times per year.
- 3.7 The network is an opportunity to bring together community and voluntary organisations working on issues relating to children and young people, as part or all of their work. The purpose of the network is to share good practice and learning across the sector. It also aims to:

- share opportunities and possibilities for partnership development
- explore and discuss relevant policy developments
- provide a peer support space, with opportunities for training related to bids and tenders
- provide a forum to which the members can invite policy makers, to create dialogue and a space for consultation with the community and voluntary sector in Adur and Worthing.
- 3.8 The Network is open to any voluntary or community organisation in Adur and Worthing and is self-selecting. Community Works was responsible for running three thematic networks in Adur and Worthing: Children and Young People, Health and Wellbeing, and Volunteer Coordinators.

(c) Support for Adur & Worthing Youth Council

- 3.9 The Adur & Worthing Youth Council operates as a body for the good of all the young people of Adur & Worthing and provides the youth of Adur & Worthing with a voice and a conduit to adult Councillors and Officers from the Councils.
- 3.10 From the outset of the review, it was made clear to the Working Group that Adur & Worthing Councils are not able to fund, safely, long term, any shortfalls in support for youth engagement/youth services which are the result of budget cuts made by West Sussex County Council or other partners. Due to the imminent retirement of the current Support Worker, there is a clear need for support to be provided for the Adur & Worthing Youth Council. The Working Group is, therefore, pleased that a small pot of funding (£3,500) is to be identified by the Councils as pump priming, working with Sussex Clubs for Young People who will provide £5,000, to fund a replacement Support Worker for the Youth Council. This will help make the Youth Council more self sustaining and will be for a 12 month period. Sussex Clubs for Young People have indicated that they will produce a briefing on the proposal. However, the Working Group is concerned that the post is only for a relatively short period so it will be essential that the Councils and other partners should continue to find funding for the post beyond the year, perhaps by encouraging local businesses to help support and sponsor the Youth Council and the Support Worker and ' Community Works should also be involved in the search for funding and supporting the development of the Youth Council.

(d) Access for Young People to the Council, Council services and local information

3.11 Representatives from the Youth Council have informed the Working Group that young people have found it difficult to find out information on the Council's website about services for young people and also from the 'Find it out Centre' run by West Sussex County Council. The Working Group considers that there is a need for an improved clear 'point of contact/clear channel of communication within the Councils or improved website pages to provide young people with the relevant information/support that they require. The Working Group, therefore, urges the Councils to facilitate this by improving the Young People's' pages on the website, making them more interactive for use by young people and utilising appropriate social media tools. This could be in the form of a Portal or Dashboard which provides a signpost to Council and community information. Information should also seek to promote the Youth Council for the benefit of the young people

in

the Adur & Worthing communities. Contact should also be made with West Sussex County Council to see if access to information available from the 'Find it Out Centres' could be improved.

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(e) Adur & Worthing Councils - Commitment to Young People

- 3.12 The Youth Council have also indicated that they would like some form of commitment from the Adur & Worthing Councils to consider the views of young people when writing reports and also formulating new policies or revising existing ones. The Youth Council consider that the views of young people are often overlooked. As part of this the Working Group also considers that there needs to be ongoing regular consultation with the Youth Councils and other young people about local issues and those affecting young people.
- 3.13 It was also suggested that some local Councillors should be encouraged to make better use of social media tools such as 'Snapchat' and 'Twitter' to improve engagement with young people who use such tools on a regular basis.

(f) What young people want? - Youth Council Focus Groups

3.13 As part of the review, the Youth Council sought the views of young people on Council and other partner services and what they expect to be provided and any concessions. The Youth Council created some Focus Groups to undertake this work and as part of the reviews, the Focus Groups designed surveys that were sent to children at all secondary schools in the Adur & Worthing area asking for views on:-

A review of Discount Cards - As part of this, letters were being sent to local businesses and the Councils to establish what discounts were available and to try and secure new discounts;

Theatres Reductions - This is also looking at the possibility of the Worthing Theatres venues offering discounted tickets on one day a week for young people;

Street Furniture - This Focus Group was mapping out areas where street furniture could be located; and Affordable Gyms

3.14 A summary of the findings from these surveys is attached as an appendix to this report. The findings show that the young people feel that there is a need for cheaper theatres tickets, a suggestion for more street furniture and also the provision of a concession card. The Working Group notes these findings and would encourage relevant Council Officers/Service areas to undertake further work with the Youth Council to see if any of their requests can be introduced by the Councils or other stakeholders/businesses.

4.0 Conclusions

- 4.1 The Working Group would like to thank all those involved in this review for their collective knowledge, stories and insight that has enabled the Working Group to draw together its findings and develop its recommendations.
- 4.2 The recommendations and findings in this report are intended to compliment the overall strategic vision of Adur and Worthing Councils to meet the needs of the young people and add some further thinking based on what young people and our investigations have told us during the course of this review.

6.0 Recommendation

- 6.1 That the proposed agreement between Sussex Clubs for Young People and Adur and Worthing Councils to provide some much needed funding for the provision of a support worker for the Adur & Worthing Youth Councils for 12 months be welcomed but that the Councils, working with Community Works and other partners to support the development of funding and governance of the Youth Council, be encouraged to continue to source other funding streams that will enable the continuation of the Support Worker post beyond the 12 month period, possibly encouraging local businesses to sponsor the Youth Council;
 - **Why?** Because there is a need to provide support for the Youth Council for the good of the young people and to work with the young people involved.
- 6.2 That the Councils help to develop an improved formal channel of communication for the young people wishing to access information for local services provided by the Councils and others for young people. It is suggested that this could be implemented by improving the young people's pages on the Councils' website and also identifying an appropriate point of

contact within the Councils for young people to go to when they require assistance which will help improve the support provided for young people. It is also considered that there is a need for an improved social media dashboard/portal.

Why? - Because young people have told us that the website pages are ineffective and do not provide useful information, or meet their needs.

- 6.3 That the Councils commit to consult with the Youth Councils on any new policies or amendments to existing policies which are being considered that might impact on young people and when reports are being produced that they include a section on the implications for young people.
 - **Why? -** Because Young People have told us that they want to be involved in their community and have a say in issues that affect them. At the moment there is a general view from young people that their views are being overlooked by the Councils.
- 6.4. That the Systems Leadership work approach being undertaken by Adur and Worthing Councils be welcomed as an effective way to engage with young people to find out more about what they need from their communities.

 Why? Because this approach is a good way to engage with young people and find out what they need to thrive.
- 6.5 That the findings from the Youth Council Focus Groups/surveys be noted and the Working Group would encourage relevant Council Officers/Service areas to undertake further work with the Youth Council to see if any of their requests can be introduced by the Councils or other stakeholders/businesses. Why? Because the Working Group considers that the views of young people are important and young people should be listened to. It may not be possible to introduce everything that is being requested but further discussions by the Councils and others may lead to long term improvements for young people services.

Local Government Act 1972 Background Papers:

None

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Report for Youth Engagement Group

Prepared by Adur and Worthing Youth Council

Having just completed a 2yr project about Worthing Pier the Youth Council decided to look at new projects for them to consider for the following year.

It was decided to focus on 1 long term issue and 2/3 short term issues - Theatre concessions for young people, providing activity based street furniture and, the long term project, a concession card for local retail stores.

These are all for students within the Borough and District of Adur and Worthing.

AIMS

Theatre Concessions

 To increase the number of young people attending the cinema/theatre in Worthing.

Street Furniture

- To provide alternate, additional outdoor activity equipment throughout the locality to engage those young people not catered for.
- To expand on the range of social space activities for young people to utilize.

Concession Card

- To expand on young people's use of local businesses, encouraging them to see Worthing as an alternative shopping destination to other bigger towns.
- To encourage businesses to embrace the young people as future consumers of their products.
- To bridge the gap between child concessions and those already in paid employment.

METHODOLOGY

- A survey compiled on google forms, reaching out to students within senior groups (11-18 years old) to gain insight into where to focus our attentions.
- Discussions within friendship groups.
- Research into what is already available in the locality and beyond, gathering
 information and photos for existing theatre prices, locations of street furniture
 and up and running card schemes.

FINDINGS

The results from our survey produced the follow outcomes:

- Our targets demographic age is 11-19 years old, which is made up of 81.1% 11—14yr, 10/7% 15-17yr, 8.2% 18+yr. 64% of those surveyed reside within Worthing Borough, 36% reside within Adur.
- Young people told us that available to them currently are the following: play parks (84%), outdoor gym (43%), seating (55%), sheltered seating (32%),

- playing fields (68%), skate parks (47%), tennis courts (25%), basketball courts (42%), bins/street furniture (71%) and swimming pools (2%).
- Out of the existing facilities provided 9.1% said they used them all the time, 19.3% frequently, 36.6% sometimes, 25.1% rarely and 9.9% never.
- When asked how they would rate the current facilities we found that only25.1% would say there are very good or good and found that 32.2% of people would put the facilities on the lower half of the scale 42% called the facilities average.
- 82.5% of those surveyed said that if the facilities were to be updated, better maintained or expanded upon they would be more likely to use them.
- When asked where they would like these facilities we found that most people would like them in Worthing 70.4% or Lancing 41.7%. We found that 27.9% of people would like them in Sompting. 22.9% would like them in Goring and 21.7% in Shoreham.
- Out of the available facilities 52% said they used those on the seafront, 47% in the town, 74% local parks, and 36% travelled out of town to use their facilities.
- When asked whether they would like to see a wider range of facilities provided 89% said they would.
- Suggestions for additional facilities, aimed at 11-19yr, included trampolines (64.7%), better play parks (26.1%), outdoor gyms (39.1%), seating (18.5%), sheltered seating (25.2%), skate parks (31.1%), accessible tennis courts (31.9%), accessible basketball courts (34%), bins and street lighting (21.4%), table tennis (29.8%), table top football (26.9%), outdoor chess (17.6%), musical equipment (20.2%) and adventure courses (51.3%).
- When asked where they go to shop 84.7% said Worthing, 63.6% Brighton, 17.8% Chichester, 2.9% London, and 1.7% online.
- If a concession for young people was offered 79.7% said they would be more likely to shop in Worthing.
- When asked if they would be willing to pay a yearly fee for a concession card 45.1% said they would consider paying £5-10, 31.9% £10-15 and 23% £15-20.
- We wanted to find out which shops the young people frequented. The results
 were diverse, but New Look and H&H were most popular with the majority of
 young people shopping for makeup, clothes, fast food, sports shops and gaming
 stores. Supermarkets were also used although it would have been useful to ask
 whether this was with family etc.
- When asked how often they go to the cinema in Worthing 28% said once every 3 months, 25% once every 2 months, 20% once a month, 7% twice a month, 20% rarely or never.
- Of those asked 58.3% considered cinema tickets to be too expensive.
- If a young person concession was available on tickets, 63.5% said they would be more likely to spend money on snacks and drinks stands, whilst 29.9% said maybe.

CONCLUSION

Theatre Concession

From our survey results it would appear only a small proportion of young people regular Worthing based cinemas/theatres, as they feel that the cost of tickets is too

high. They did tell us however, if the ticket price was lower the majority of young people would be willing to spend the difference on additional snacks, refreshments or drinks at the venue.

Street Furniture

From the results, it appears that for a variety of reasons, young people consider the current provision is not what they want, however a good proportion said they would use it more often if it was updated and/or maintained or if there were more age-appropriate activities available. The suggestions for different activities was quite diverse and appeared to show that using the Parks was a 'hit' although more lighting and bins were needed along with seating and sheltered seating available.

Concession Card

Access to a concession card could include the theatre concession once up and running and with the costs the youth council have looked at there would be a setting up cost of approx. £2 then a running cost of keeping the data up to date and issuing annual renewal cards to the young people in schools in the locality.

Attached is a PowerPoint presentation of the survey findings.

NEXT STEPS

Meetings with the various Council officers and Councillors with the specific responsibilities for the areas highlighted.

Meeting with Town Centre Initiative (Sharon Clarke)|who could help with approaches to businesses and also Chamber of Commerce CEO. (Tina Tilly)

The Youth Council would value any input to help them achieve a positive outcome for the young people of Adur and Worthing who will be the adults of this town and therefore voters in the not too distant future.

Thank you Adur and Worthing Youth Council



Joint Overview and Scrutiny Committee 21 September 2017 Agenda Item 8

Ward: N/A

Joint Leaders interview

Report by the Director for Digital and Resources

1.0 Summary

- 1.1 As part of its Work Programme for 2017/18, the Committee have agreed to interview the Leaders on their priorities for 2017/18.
- 1.2 At this meeting, the Joint Overview and Scrutiny Committee (JOSC) are asked to consider and question the Leaders on issues relating to their portfolios and any high level strategic issues which the Leaders are involved in connected with the work of the Councils and the Adur and Worthing communities.

2.0 Background

- 2.1 As part of their fact finding/investigative role, JOSC are asked to consider the roles and responsibilities of the Leaders. It is part of the Scrutiny role to fact find/investigate in the form of questions and for the interview process this year, in line with the new ways of working, JOSC have indicated that they will direct questions on any high level strategic issues involving the Leaders and also issues relating to their portfolios, however, this will not extend to day to day Council matters.
- 2.2 The Committee are entitled to ask for further investigation into items where they may not be satisfied with the progress as described.
- 2.3 Both Leaders have responsibility for the following:-
 - Overall policy and strategy (Vision and priorities);
 - External relations, including complaints management, marketing and promotion;
 - Reputation management, including risk (policy);
 - Performance management, including improvement plans;
 - Media and communications (internal and external)
 - Democratic Services including committee management
 - Electoral Services within the remit of the Executive
 - Member Services
 - Chairman of the Council and Civic matters (Adur)

- Mayor of the Borough and Civic matters (Worthing)
- Partnership working (Lead)
- Public consultation, including community engagement and citizens Panels
- City Deal (Strategic matters)
- Devolution
- (Worthing) Property and asset Management, including the Town Hall and Portland House sites; non housing property repairs, corporate property, terriers, property not included in other portfolios, estates management.

3.0 Proposals

3.1 That JOSC ask questions of the two Leaders based on their functions as outlined in paragraph 2.3 of the report above including any high level strategic issues which the Leaders are involved in connected with the work of the Councils and the Adur and Worthing communities.

4.0 Legal

4.1 JOSC is responsible for holding the Executive Members to account, reviewing their work and decisions and in accordance with the procedures outlined within the Joint Overview and Scrutiny Procedure Rules set out in the Councils' constitution, can request Executive Members to attend its meetings.

5.0 Financial implications

5.1 There are no direct financial implications to consider within this report.

6.0 Recommendation

6.1 That the Committee consider the representations from the Leaders on the work within their Portfolios and other high level strategic issues which the Leaders are involved in and recommend any suggested action or make appropriate comments to the Leaders for their consideration.

Local Government Act 1972 Background Papers:

None.

11 September 2017

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Leaders

Adur District Council
Councillor Neil Parkin
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Worthing Borough Council
Councillor Daniel Humphreys
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Schedule of Other Matters

1.0 Council Priority

- 1.1 Any Council priorities will be considered within the report.
- 2.0 Specific Action Plans
- 2.1 Any specific action plans will be considered within the report.
- 3.0 Sustainability Issues
- 3.1 Matter considered and no issues identified
- 4.0 Equality Issues
- 4.1 Matter considered and no issues identified.
- 5.0 Community Safety issues (Section 17)
- 5.1 Matter considered and no issues identified
- 6.0 Human Rights Issues
- 6.1 Matter considered and no issues identified
- 7.0 Reputation
- 7.1 Matter considered and no issues identified but the Leaders do have responsibility for reputation management.
- 8.0 Consultations
- 8.1 The Leaders of both Councils and key senior officers were consulted during the drafting of this report.
- 9.0 Risk assessment
- 9.1 Any areas of risk are identified within the report.
- 10.0 Health & Safety Issues
- 10.1 Matter considered and no issues identified
- 11.0 Procurement Strategy
- 11.1 Matter considered and no issues identified

12 N	Partnership	working
12.0	railleisilib	WULKIIIU

12.1 Matter considered and no issues identified



Joint Overview and Scrutiny Committee 21 September 2017 Agenda Item 9

Ward: All

Delivering Platforms for our Places: Mid-Year Report 2017

Report by the Director for Digital and Resources

1.0 Summary

- 1.1 Attached to this report is a copy of the report by the Chief Executive which was presented to the Joint Strategic Committee on 11 July 2017 which provided a short overview of progress against a range of commitments set out in *Platforms for our Places* over the first six months of the programme.
- 1.2 At this meeting, the Joint Overview and Scrutiny Committee (JOSC) is asked to consider and question the Chief Executive and Executive Members on the progress in delivering the activities in Platforms for our Places.

2.0 Background

2.1 As part of its Work Programme for 2017/18, JOSC have agreed to review the Progress in delivering the activities in Platforms for our Places in September 2017 and March 2018 and also question the Chief Executive and Executive Members on the progress.

3.0 Proposals

3.1 JOSC is asked to consider the progress in delivering the activities in Platforms for our Places as set out in the appendix report presented to the Joint Strategic Committee and ask questions of the Chief Executive and Executive Members where relevant.

4.0 Legal

- 4.1 Under Section 111 of the Local Government Act 1972, the Council has the power to do anything to facilitate or which is conducive or incidental to the discharge of any of their functions.
- 4.2 Section 1 of the Localism Act 2011 provides a Local Authority to do anything that individuals generally may do (subject to any current restrictions or limitations prescribed in existing legislation).

4.3 Section 3(1) of the Local Government Act 1999 (LGA 1999) contains a general duty on a best value authority to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness.

5.0 Financial implications

5.1 There are some financial implications arising from the overall Platforms for our Places document which are covered under the overall budget process.

6.0 Recommendation

6.1 That the Committee note the progress in delivering the activities in Platforms for our Places, question the Chief Executive and Executive Members on this and consider if any further scrutiny/monitoring is required as part of the JOSC Work Programme for 2017/18.

Local Government Act 1972 Background Papers:

- Platforms for our Places (adopted by Adur District Council 15 Decmeber 2016; adopted by Worthing Bourgh Council - 20 December 2016)
- "Platforms for our Places" Unlocking the power of people, communities and our local geographies [Joint Strategic Committee Report 6 December 2016 (Item 6)]

Contact Officer:

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Schedule of Other Matters

1.0 Council Priority

1.1 The attached appendix report provides an overview of the progress made on the Councils' three-year plan - *Platforms for our Places*.

2.0 Specific Action Plans

2.1 A commitment is made in *Platforms for our Places* that members would be regularly informed about progress under the plan.

3.0 Sustainability Issues

3.1 The attached report provides an overview of how the Councils are contributing to the economic, social and environmental sustainability of Adur and Worthing; and activities to improve the financial and organisational efficiency of the Councils.

4.0 Equality Issues

4.1 No specific equality issues are addressed in the attached report, however they are considered as part of the implementation of *Platforms for our Places*.

5.0 Community Safety Issues (Section 17)

5.1 No specific community safety issues are addressed in the attached report, however they are considered as part of the implementation of *Platforms for our Places* through specific commitments.

6.0 Human Rights Issues

6.1 No specific human rights issues are addressed in the attached report, however they are considered as part of the implementation of *Platforms for our Places*.

7.0 Reputation

7.1 The progress outlined in the attached report demonstrates Adur and Worthing Councils are taking active steps to promote our Places, and are successfully working with partners to help our places thrive.

8.0 Consultations

8.1 All service areas within the Councils contributed to the development of the attached report.

9.0 Risk Assessment

9.1 Publication of the report provides residents an opportunity to be informed about the activities of the Councils. Community Engagement and partnership are important elements underpinning the delivery of *Platforms for our Places*. Risks to publish and

not to publish are both low, however there may be reputational impacts regarding transparency and engagement which should be considered if the Joint Strategic Committee does not agree to the recommendation.

10.0 Health & Safety Issues

10.1 Matter considered and no issues identified

11.0 Procurement Strategy

11.1 Matter considered and no issues identified

12.0 Partnership Working

12.1 As outlined in paragraph 3.6 of the attached report, partnership working forms an important part of realising the ambition set out in *Platforms for our Places*.



Joint Strategic Committee 11 July 2017 Agenda Item 5

Ward: All

Delivering Platforms for our Places: Mid-Year Report 2017

Report by the Chief Executive and Councils Leadership Team

1.0 Summary

- 1.1 This paper provides a short overview of progress against a range of commitments set out in *Platforms for our Places* over the first six months of the programme. It introduces our new commitment progress tracker and enables Joint Strategic Committee to have top level oversight over progress against all five Platforms.
- 1.2 Given their number, the progress of all commitments has not been set out in this report or the Progress Report at <u>Attachment A</u>. Individual Executive Members will be aware of the detailed progress of commitments relevant to their portfolio.

2.0 Background

- 2.1 In December 2016 Adur and Worthing Councils adopted *Platforms for our Places* as the Councils' direction of travel for the next three years. As a result of Joint Strategic Committee report on *Platforms for our Places* (December 2016) the Joint Strategic Committee requested reports on a six-monthly basis on the progress being made on the commitments set out in *Platforms for our Places*.
- 2.2 Platforms for our Places builds on the need to explore and reset our relationship with our residents, recognising as Councils we cannot and should not do everything for everyone. However that we still have a role in providing the essential services for our residents, and work with partners to create 'platforms' upon which our communities can build happy, healthy, prosperous and connected places.
- 2.3 *Platforms for our Places* identifies five platforms that are underpinned by a series of commitments:
 - a) Our Financial Economies
 - b) Our Social Economies
 - c) Stewarding our Natural Resources
 - d) Services and Solutions for our Places
 - e) Leadership of our Places

3.0 Proposals

3.1 The Progress Report (<u>Attachment A</u>), provides an overview of the main highlights, challenges and future focus in the development of the five platforms identified in *Platforms for our Places*. The progress report also provides an overview of the current status of Platform commitments. In addition to the progress report, it may be helpful to draw out particular emerging issues further.

3.2 Major Projects

- 3.2.1 The development of key sites across Adur and Worthing are identified by the Councils as vital in developing our financial economy. We have seen significant development on the Adur Civic Centre site, with the the building completely demolished by May 2017. We are now in Phase 2 with Architects appointed to develop options for the scheme. The Worthing Planning Committee granted permission for the Aquarena site, with the sale of land to the developer expected to be completed by July 2017 and work on site expected to commence shortly thereafter.
- 3.2.2 The Councils have been allocated in excess of £18 million in financial support through the LGF from our successful bids to the Coast to Capital Local Enterprise Partnership. The funding will enable the Councils to unlock key sites across Adur and Worthing. With this funding the Councils' are developing options for taking a more pro-active role in securing development that will help realise the economic potential of our places. Ongoing engagement between project managers, technical and building services, legal services and procurement teams; and an effective use of the Council limited resources is also required to deliver complex projects.

3.3 <u>Improving our visitor and cultural economies</u>

- 3.3.1 The Councils have strengthened and improved the visitor and cultural economies in Adur and Worthing. The Shoreham Farmers' Market was awarded Sussex Farmers' Market 2017 at the Sussex Food and Drink awards, while Adur's other markets go from strength to strength. In Worthing 'Discover Worthing' was launched to attract new and return visits to the town. The Councils also launched a summer events calendar demonstrating how the collaboration between the visitor economy and the Councils can enhance the offer for visitors to both areas.
- 3.3.2 Our cultural economies also play an important role in supporting our visitor economy and developing Adur and Worthing as a home of arts and culture for the benefit of the community and visitors alike. The Ropetackle Arts Centre successfully won their bid for funding from Arts Council England. This was aided by leveraging grant money from Adur District Council. The creative hub, Colonnade House, has established itself on the cultural landscape of Adur and Worthing and beyond. In six months of opening creative spaces and studios are nearly at 100 per cent occupancy and booking of ground floor exhibition space are secured well into 2018.
- 3.3.3 Worthing Theatres and Museum continue to develop its artistic and cultural programme. Worthing is now considered a leader in contemporary circus, through collaboration with key circus organisations. The second year of *Summer of Circus* builds on the success of its inaugural year in 2016. The Museum's *Isolation*

Chamber has received national coverage. A well developed programme with strong and innovative marketing have contributed to Worthing Theatres and Museum's improved year end financial position. At the end of 2016/17 the overspend was reduced from £120,000 to £25,000.

3.4 Improving Customer Service

- 3.4.1 A number of services across the Councils are focused on improving the customer experience. This is important in improving the efficiency of the service and commercial competitiveness, and maintaining the confidence of our communities. Improvements in customer service were delivered through the Councils' digital strategy, service transformation and improvement and collaboration with internal and external partners.
- 3.4.2 Improved telephony systems have provided greater customer insight and better call center performance. The average wait times for customers in February 2017 were a quarter of those recorded as recently as September 2016. Customer insight has informed service transformation projects including, Housing Repairs, Waste Services and Planning & Building Control. Customer Service and Digital are also working to improve the Councils' Complaints and Compliments digital platform to ensure it is an effective tool to manage, respond and learn from complaints and compliments received from residents.
- 3.4.3 Adur Home Repairs: A self-help digital solution is currently being developed for Adur Homes repairs. This sits within a wider project between Housing, Digital and Design and Building and Technical Services, who are working together to improve repairs and capital improvements across Adur Homes.
- 3.4.4 Adur Revenue and Benefits: Bringing Adur Revenue and Benefits in-house is intended to improve customer service, and collection rates for Council Tax and Business Rates. Revenue and Benefits are also in the position to use their relationship with other support services to refer customers. In the longer-term joint revenue and benefits services will see customer enhancement for Adur and Worthing residents, including on-line self-service.
- 3.4.5 **Clinical Waste:** A new digital platform has improved internal process and the customer journey for clinical waste, which is a key revenue generator within our waste services offer.
- 3.4.6 **Building Control and Planning:** Identifying similar customers and business process, a customer-focused online tool is being developed for Building Control and Planning Customers.
- 3.4.7 **Worthing Theatres:** An excellent programme and quality customer experience provided by fully trained staff has seen 40% of our ticket bookers attending four times or more, well exceeding the national standard of 24%.
- 3.5 <u>Developing our organisation</u>
- 3.5.1 In response to the Adur and Worthing Councils adoption of *Platforms for our Places*, conversations have commenced across the organisation on how we can best deliver the ambitious plan Elected Members have adopted. A series of workshops

- were held for staff and managers, and constructive conversations are taking place among senior management about how we can work together more effectively to deliver the Councils' objectives.
- 3.5.2 In addition conversations have begun with staff about the development of a People Strategy. This work is about looking at what how our organisation can be at our best and what changes we need to make to get there.
- 3.6 Working with our Partners
- 3.6.1 Working with our Partners is a core aspect of *Platforms for our Places*. We continue to build our relationship with partners across our places and across Platforms. Already in this report there are examples of the Councils' working with public, private, and the community and voluntary sector to deliver commitments. However we do recognise that it is our public and community and voluntary sector partners are experiencing challenges with funding and capacity. This may be a result of competing service demands, or the effort required to redesign services that increases the skills, capabilities and resilience of our population. For example health and social care providers managing increasing service demand for older people, while still meeting the needs of children and young people. In some cases our public and community and voluntary sector partners are critical to realising the Councils' ambition, and therefore may place delivery at risk. Looking forward we are working to develop our community leadership and engagement, by creating principles and tools with our partners to redefine and reshape our offer to communities and enable proactive community leadership.
- 3.6.2 **Stewarding our Natural Resources:** We have had some real successes working with the Community to steward our green space and natural environment.
 - a) Successful collaboration and ongoing partnership working with Allotment Self-Management;
 - b) 43 groups across the District and Borough are engaged with the Green Space Partnership, co-chaired by The Conservation Volunteers;
 - c) The establishment of a Sustainability Network with attendees from public, private and not-for-profit sector interest in collaborating and sharing to promote sustainability in our Places.
- 3.6.3 Systems Leadership: We continued our working with the Local Government Leadership Centre to develop our collective leadership capabilities. Working with young people and public and voluntary sector leaders we are developing a "What young people need to thrive" programme, centred on the building blocks needed for strong emotional wellbeing and resilience. We will be using this to influence and shape programmes across Adur and Worthing in ways to help grow these capabilities.
- 3.6.4 Going Local: Recognising the power that social and community solutions have to a person's health and wellness and the role that Councils play in promoting this. Our Going Local (social prescribing) programme (with the Coastal West Sussex Clinical Commissioning Group and West Sussex County Council), set up in November 2016 has now seen nearly 260 individuals, and provided the time and space to explore their real issues with them and connect them into services and community based solutions.

3.6.5 **New models to deliver Housing:** The first half of a £10 million loan facility to Worthing Homes has been advanced, enabling them to deliver additional social housing in Worthing. Further financial and legal due diligence work is undertaken to enable the next part to be released in December 2017. In Adur District Council, plans are being developed to deliver new homes on two sites at Albion Street at a Cecil Norris House; and work is being commissioned to review the potential of Adur Homes in-fill sites. This will provide valuable learning to Adur Homes, while contributing to the district's housing need.

4.0 Legal

- 4.1 Section 1 Localism Act 2011 provides for a general power of competence and empowers the Councils to do anything which individuals generally may do, in the UK or elsewhere, for a commercial purpose or without charge and for, or otherwise than for, the benefit of the authority, its area or persons resident or present in its area.
- 4.2 Section 111 of the Local Government Act 1972 allows the Councils to do anything which is intended to facilitate or is conducive to or ancillary to any of its functions.

5.0 Financial implications

5.1 Financial implications will be address as part of the budget process.

6.0 Recommendation

- 6.1 Joint Strategic Committee are asked to:
 - a) Note progress made and challenges experienced during the first six months of the *Platforms for our Places* programme and emerging issues identified.
 - b) Request a further update report to January 2018 Joint Strategic Committee.

Local Government Act 1972 Background Papers:

- Platforms for our Places (adopted by Adur District Council 15 Decmeber 2016; adopted by Worthing Bourgh Council - 20 December 2016)
- "Platforms for our Places" Unlocking the power of people, communities and our local geographies [Joint Strategic Committee Report 6 December 2016 (Item 6)]

Contact Officer:

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Schedule of Other Matters

1.0 Council Priority

1.1 The report provides an overview of the progress made on the Councils' three-year plan - *Platforms for our Places*.

2.0 Specific Action Plans

2.1 A commitment is made in *Platforms for our Places* that members would be regularly informed about progress under the plan.

3.0 Sustainability Issues

3.1 The report provides an overview of how the Councils are contributing to the economic, social and environmental sustainability of Adur and Worthing; and activities to improve the financial and organisational efficiency of the Councils.

4.0 Equality Issues

4.1 No specific equality issues are addressed in the report, however they are considered as part of the implementation of *Platforms for our Places*.

5.0 Community Safety Issues (Section 17)

5.1 No specific community safety issues are addressed in the report, however they are considered as part of the implementation of *Platforms for our Places* through specific commitments.

6.0 Human Rights Issues

6.1 No specific human rights issues are addressed in the report, however they are considered as part of the implementation of *Platforms for our Places*.

7.0 Reputation

7.1 The progress outlined in the report demonstrates Adur and Worthing Councils are taking active steps to promote our Places, and are successfully working with partners to help our places thrive.

8.0 Consultations

8.1 All service areas within the Councils contributed input to the development of this report.

9.0 Risk Assessment

9.1 Publication of the report provides residents an opportunity to be informed about the activities of the Councils. Community Engagement and partnership are important elements underpinning the delivery of *Platforms for our Places*. Risks to publish and

not to publish are both low, however there may be reputational impacts regarding transparency and engagement which should be considered if the Joint Strategic Committee does not agree to the recommendation.

10.0 Health & Safety Issues

10.1 Matter considered and no issues identified

11.0 Procurement Strategy

11.1 Matter considered and no issues identified

12.0 Partnership Working

12.1 As outlined in paragraph 3.6 partnership working forms an important part of realising the ambition set out in *Platforms for our Places*.

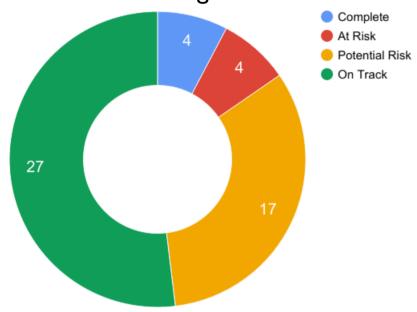
PLATFORMS FOR OUR PLACES Progress on Commitments Report January - June 2017







Commitment Progress Tracker



Overview

A number of significant commitments have been achieved in first six months. We secured £15.9m of Local Growth Funding for our major sites; attracted additional funding to demolish the former Adur Civic Centre; began a 'design and build' programme to deliver a major new office development on the site of the former Adur Civic Centre car park; and approved the Aquarena planning application. Work has begun in earnest on an Economic Strategy and a programme of improvement for the town centre and seafront. A new visitor economy agenda has been landed for Worthing, and the Adur Local Plan is currently out for re-consultation following the inspector's suggested changes.

Platform Highlights

- Secure Public Monies to leverage Private Sector
 Investment: A series of successful bids for Local Growth Funding (LGF) to pursue the development of a number of major projects in Adur and Worthing.
- 2. Gigabit broadband for Adur and Worthing: Working with West Sussex County Council we are making good progress, engaging Department of Culture, Media and Sport, with an open procurement planned in the Autumn to connect Adur & Worthing Councils sites in Phase I.
- **3. Aquarena:** The first major Investment Prospectus Scheme to secure planning permission. Sale of land to the developer should be completed by July 2017, with work anticipated to start on site shortly thereafter.
- **4. Adur Civic Centre:** Demolition of the former Civic Centre was completed before the end of May 2017 and a pre-let agreement signed for 24,000sq ft of office space on the former car park site.
- **5. Establish an upto date planning framework for Adur and Worthing:** Examination in Public into the Adur Local Plan held in February 2017. Preliminary findings of the Inspector issued on May 2017 and overall strategy for balancing employment and housing growth and protecting the environment supported. The issues and options stages for a new Worthing Local Plan has been completed on time.

Challenges

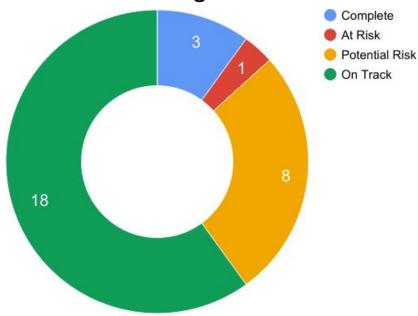
- Securing the redevelopment of major projects: Finding innovative ways to unlocking sites purchased for inflated sums by third parties at price that make the scheme's viability chanelleging.
- 2. Bringing forward those sites with viability and infrastructure challenges.

Future Focus

- Completing an Economic Strategy for Adur and Worthing:
 A clear direction and set of priorities for our future, supported by our partners.
- **2. Seafront Investment Plan:** Establishing a shared vision for the seafront that improves access to the seafront, incorporates proposals to enhance the promenade and seafront infrastructure.
- 3. New Visitor Branding and Website: Development of contemporary visitor branding in partnership with industry and stakeholders to re-position Worthing and inspire and attract repeat and new visitors.
- **4. Improving our regulatory work:** Improving systems and services to speed up business and taxi license applications and working with businesses to improve our services.
- **5. Major Projects:** Developing options for taking a more pro-active role in securing development that will help realise the economic potential of our places.

OUR SOCIAL ECONOMIES

Commitment Progress Tracker



Overview

The delivery of commitments are on track with strong progress in all areas. We have invested significant time and energy into understanding the detailed housing needs of our residents, whether they be tenants in Adur or those seeking assistance with Homelessness in Worthing. In June we will launch a digital package for housing register applicants. Our 'Wise Regulation Framework' supports local residents and businesses and is now embedded in how we work and strong partnerships have been established to deliver our Wellbeing & Public Health Delivery Plans. On a daily basis our Environment teams supports and develops our social economies through their successful community engagement programme.

Platform Highlights

- **I. Housing:** Completion of the Adur & Worthing Housing Strategy 'Housing Matters'. We have moved forward our customer facing digital solutions across both Housing Solutions and Adur Homes.
- 2. Environment: The Green Space Partnership continues to grow with 43 groups across the District and Borough now part of this approach. In partnership with the The Conversation Volunteers we have had a successful Growing Community bid of £650,000 in to support engagement and activities with communities in our most deprived areas.
- 3. Communities: Created our new Intelligence Framework, using data and insights about A&W communities to understand needs and assets, enabling us to target our front line resources to where they are most needed.
- **4. Systems Leadership:** Working with the Local Government Leadership Centre and public and voluntary sector leaders and young people themselves, we are developing a "What young people need to thrive" programme.

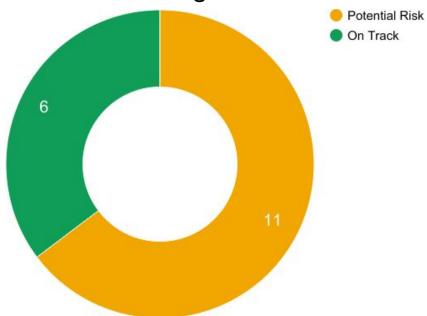
Challenges

- I. Homelessness: Continuing high levels of demand by those who are homeless or at risk of homelessness continues to impact on delivering our commitments.
- **2. Partner Capacity:** The challenging environment for statutory and non-statutory partners critical to delivering some of our ambitions, puts at risk some of commitments.

Future Focuses

- Community Leadership & Engagement: redefining and reshaping our offer to our communities and enabling proactive community leadership
- 2. Increasing our supply of homes and temporary accommodation.
- 3. Exploring new models of delivering housing in Adur.
- **4. Delivering key Environmental projects**: Brooklands lake; Conservation Volunteers; Maintaining and Improving our beaches and parks.

Commitment Progress Tracker



Overview

- Our strategic approach to sustainability is now stronger, with a dedicated network of officers to drive improvements, including an internal training programme
- Our work to lead communities, includes co-chairing the Green Space
 Partnership and launching a new network for sustainability professionals.
- We are delivering tangible improvements through projects like Housing of Multiple Occupancy recycling, solar panel installation on Portland House, Improvements Brooklands and the HiyaCar pilot.

Platform Highlights

- I. Renewable Energy: Solar panels installed on Portland House, saving over 4 tonnes of CO2 to date and approx £500 on energy bills per month. Options for Shoreham Centre are being assessed.
- 2. Sustainability Network: Attended by representatives from Worthing Homes, Southern Water, Future Proof and Low Carbon Europe among others to explore collaboration opportunities.
- **3. Sharing Economy Council Fleet:** Launching of "HiyaCar" pilot in June 2017, a staff car sharing scheme for business travel.
- **4. Green Spaces:** £88,000 refurbishment of Hamble Recreation Ground play area, including a seed planting event.
- **5. Recycling:** National Award for increasing recycling in Households of Multiple Occupation, with County and District partners.

Challenges

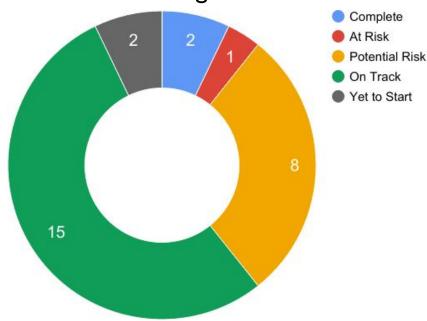
1. **Brooklands Lake:** A significant project involving dredging and environmental improvements involving ongoing consultation work with the community.

Future Focus

- **I. Highdown 50:** Commemorating Worthing Borough Council's custodianship of a botanic collection of national significance.
- **2. Carbon Reduction Plan:** To drive energy efficiency, carbon reduction and financial savings.
- **3. Transport:** Development of further business and community travel options, including potential Hiyacar expansion to local companies.
- **4. Waste Reduction:** Programme to reduce waste production through a customer behaviour change programme.

SERVICES & SOLUTIONS FOR OUR PLACES

Commitment Progress Tracker



Overview

The Councils and its officers are taking steps to improve the customer experience and efficiency of the Councils' services. This includes employment of technology and digital services to improve service access and reduce waiting times, and a £4 million investment in our Waste Service fleet. We are also transforming our services in response to emerging priorities and opportunities. Returning Adur Revenue and Benefits in-house, and restructuring our Place and Investment teams are designed to better respond to the needs of our communities and places . We have also developed service redesign principles and are using data to better adapt respond to residents' needs.

Platform Highlights

- **I. Commercial Income**: Continued strong performance overall for our income generating services.
- **2. Delivering new revenue streams:** Acquisitions made through the Strategic Property Investment Fund anticipated to deliver additional revenue of £543,000 against a target of £420,000.
- **3. Digital solutions:** Improved capacity and delivery from the digital programme, with Housing, Planning and Building Control among the services undertaking digital transformation this year.
- **4. Call Centre Performance:** Average wait times for call have dropped to under two minutes from eight minutes in Sept 2016.
- **5. Financial Position Culture**: Strong programming, including a record year for Panto and the introduction of a cultural exemption on ticket sales VAT, all helped to deliver a significant year end improvement. At 2016/17 year end overspread was reduced from £120,000 to £25,000.
- **6. Engaging Communications:** A new strategy focused on messages that are sharper, clearer that are reaching target audiences.

Challenges

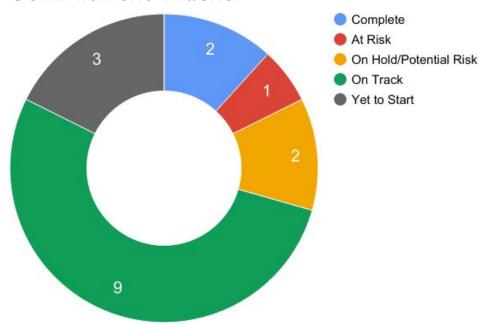
- I. Partner Capacity: Services are encountering partners with constraints due to availability of resources, competing commitments or the alignment of priorities with our partners, in particular to our public and not-for-profit partners.
- **2. Population increase:** Increasing property numbers in Adur and Worthing requires a review of services, for example waste collection rounds.

SERVICES & SOLUTIONS FOR OUR PLACES

Future Focus

- **I. Commercialisation:** Ensuring we maximise income generation through growing and extending chargeable services, as well as creating new business opportunities.
- **2. People Strategy**: Identifying actions to support our staff and improve the organisation to be the best we can.
- **3.** Adur Revenue & Benefits: Providing a joint in-house revenue and benefits service on track for implementation by October 2017.

Commitment Tracker



Overview

The Councils continue to build strong relationships with our community and place leaders to make our places to thrive. We have seen particular successes through developing networks and partnership to assist in stewarding our natural resources, and improve the health and wellbeing of our communities. Place Leaders through their partnerships and networks are taking a more prominent role in our places. The Councils will continue to work with place leaders to build their capacity, and improve our understanding of our places through better data and engagement.

Platform Highlights

- Growth Deal: Signing an agreement with West Sussex County
 Council to secure funding and work effectively to deliver projects to
 support the economic development of our places.
- 2. Greater Brighton Economic Board: The respective chairmanships of the Adur and Worthing Councils Leaders over the past two years has seen the Economic Board establish itself as a legitimate voice for the Greater Brighton City Region.
- Forging Partnerships for our Places: Building our relationships with the National Health Service and newly established Greater Brighton Metropolitan College to identify place-based solutions for our Communities.
- 4. Place based health and wellbeing: Over 260 people were supported through our social prescribing programme 'Going Local' delivered with the Coastal West Sussex Clinical Commissioning Group and the West Sussex County Council.

Challenges

I. Partner Capacity: Services are encountering partners with constraints due to availability of resources, competing commitments or the alignment of priorities with our partners, in particular to our public and not-for-profit partners.

Future Focuses

I. Developing our community leadership and engagement: Creating principles and tools with our partners to redefine and

- reshape our offer to communities and enable proactive community leadership.
- 2. Engaging Place Leaders: Reviewing the Local Strategic
 Partnership to ensure it remains an effective forum for places leaders
 to engage and discuss key issues affecting Adur and Worthing.
- **3. Developing our understanding of our Places:** Drawing together data to better understanding of the economic, social and environmental factors that make up Adur and Worthing.



Joint Overview and Scrutiny Committee 21 September 2017 Agenda Item 11

Ward: N/A

Joint Overview and Scrutiny Committee Work Programme 2017/18 - Update

Report by the Director for Digital and Resources

1.0 Summary

1.1 This report updates the Committee on the work contained in the 2017/18 Work Programme.

2.0 Background

- 2.1 The current Joint Overview and Scrutiny Committee (JOSC) Work Programme is reviewed by the Committee at each meeting.
- 2.2 The Work Programme for 2017/18 was confirmed by both Councils in April 2017 and was previously reviewed by the Committee at its meeting on 27 July 2017.
- 2.3 During the Municipal Year, items may be added to the JOSC Work Programme, where appropriate. Requests for additional matters to be included in the Work Programme are initially considered by the Joint Chairpersons in accordance with the following criteria set out in the Procedure Rules:-
 - (a) The Councils' Strategic objectives;
 - (b) The ability of the Committee to have influence and/or add value on the subject;
 - (c) The PAPER criteria; Public Interest (P), Ability to Change (A), Performance (P), Extent (E) and Replication (R)

3.0 Progress with the Work Programme for the Joint Overview and Scrutiny Committee for 2017/18

- 3.1 Detailed progress with the approved Work Programme is set out in a Trello Board to help in the monitoring of the work and this can be accessed via the following link https://trello.com/b/7AXUSG58/josc-work-programme-for-2017-18 or viewed in the Appendix 1 attached to this report.
- 3.2 The Work Programme includes details of any changes to work and dates made since it was last reported to the Committee. At the request of the Committee on 27 July 2017, an invitation was made for representatives from Southern Water and the

Environment Agency to attend the meeting on 19 October for JOSC to review the recent sewage spill incident which affected the Adur and Worthing beaches in July 2017. Unfortunately, the incident may be subject of future legal action so Southern Water have now had to decline the request to attend at this time. The item can remain as part of the Work Programme but a date for the discussion of this item will need to be agreed in due course.

- 3.3 This report also includes details of some suggestions received from members of the public/Councillors for JOSC to undertake some further Scrutiny work. These were received following the recent Press release on the publication of the JOSC Annual report. An appraisal of each request is set out in the Appendix 2 to the report and includes the views of the Chairmen but those requests can be summarised as follows:-
 - Air pollution in High Street, Shoreham-by-Sea and areas of Southwick
 - Parking on pavements/grass verges
 - Closure of public toilets at Shoreham-by-Sea and Worthing train stations
 - Policing issues
- 3.4 The Committee is asked to note the progress in implementing the Work Programme for 2017/18 and relevant changes and also to consider the requests for further Scrutiny work.

4.0 Legal

- 4.1 Under Section 111 of the Local Government Act 1972, the Council has the power to do anything to facilitate or which is conducive or incidental to the discharge of any of their functions.
- 4.2 Section 1 of the Localism Act 2011 provides a Local Authority to do anything that individuals generally may do (subject to any current restrictions or limitations prescribed in existing legislation).
- 4.3 Section 3(1) of the Local Government Act 1999 (LGA 1999) contains a general duty on a best value authority to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness.
- 4.4 Paragraph 9.2 of the Joint Overview and Scrutiny Procedure Rules, which form part of the Councils' Constitutions and are binding on all Members, states that the work programme will be approved by Councils. A report must be taken to full Council on an annual basis seeking Councils' approval of the Joint Overview and Scrutiny Committee's work programme for the forthcoming year and any changes to the Work Programme should be reported to the Councils mid municipal year (October) for noting.

5.0 Financial implications

- 5.1 There are no known financial implications arising from this report but some of the recommendations arising from the issues being considered in the Work Programme may have financial implications.
- 6.0 Recommendation
- 6.1. That the progress in implementing the Work Programme for 2017/18 be noted and the Committee consider the requests for the further scrutiny work and any other items as part of the 2017/18 Work Programme.

Local Government Act 1972 Background Papers:

None.

11 September 2017

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Schedule of Other Matters

1.0 Council Priority

1.1 Matter considered. Issues included as part of the Work Programme are included based on their relevance to the Councils' strategic objectives.

2.0 Specific Action Plans

2.1 Matter considered and any relevant action plans referenced.

3.0 Sustainability Issues

3.1 Matter considered and no direct issues identified but some issues contained in the Work Programme relate to sustainability issues.

4.0 Equality Issues

4.1 Matter considered. Some of the issues to be considered by the Committee may impact on equality issues.

5.0 Community Safety Issues (Section 17)

5.1 Matter considered. Issues relating to community safety issues are contained in the Work Programme.

6.0 Human Rights Issues

6.1 Matter considered and no issues identified.

7.0 Reputation

7.1 Matter considered and no issues identified. Outcomes from the discussion of the issues can help to improve the reputation of the Councils.

8.0 Consultations

8.1 Matter considered. Some of the issues identified in the Work Programme may involve some form of consultation.

9.0 Risk Assessment

9.1 Matter considered and no issues identified.

10.0 Health & Safety Issues

10.1 Matter considered and no issues identified.

11.0 Procurement Strategy

11.1 Matter considered and no issues identified but the issues being considered may involve some procurement work.

12.0 Partnership Working

12.1 Matter considered. Some of the issues identified do involve working together and also in partnership with other Councils and stakeholders.

APPENDIX 1

Joint Overview and Scrutiny Committee Work Programme 2017/18

Date of meeting	Items for discussion	Report Author	Executive Members invited
29 June 2017	Review of the Public Space Protection Orders (PSPO's) - Quarterly update	Director for Communities	Executive Members for Environment & Wellbeing
	Review of the provision of solar panels on Council buildings	Director for Digital & Resources	Executive Members for Environment
27 July 2017	Joint Revenue Outturn report 2016/17	Director for Digital & Resources/Chief Financial Officer	Executive Members for Resources
	Outline Budget forecast 2017/18 to 2021/22 and Budget Strategy	Director for Digital & Resources/Chief Financial Officer	II
	Adur & Worthing Play areas review	Director for Communities/Head of Environment	Executive Members for Environment
	Annual JOSC report for 2016/17	Joint Chairmen of JOSC	N/A
21 September 2017	Review of Public Space Protection Orders (PSPO's) - Quarterly updates	Director for Communities	Executive Members for Environment & Wellbeing
	Review of the Progress in delivering the activities in Platforms for our Places - Questioning Chief Executive	Chief Executive	Adur & Worthing Executive Members
	Annual interviews with Council Leaders	Director for Digital & Resources	Leaders
	Scrutiny Youth Engagement Working Group - Final report and recommendations	Chairman of the Working Group	Executive Members for Wellbeing
19 October 2017	Protection of Public Buildings - Response from Working Group and recommendations	Chairman of the Working Group	Executive Members for Regeneration, Executive Member for Resources (Adur) and Worthing Leader
30 November 2017	Worthing Outline 5 year forecast and savings proposals - Executive Member interviews	Director for Digital & Resources/Chief Financial Officer	Worthing Executive

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	Worthing Executive Member for Customer Services re Worthing Theatres budgets and outcomes of JOSC Working Group Major Projects being undertaken in partnership with West Sussex County Council - Update	Chairman of the JOSC Working Group Director for the Economy	Worthing Executive Member for Customer Services Executive Members for Regeneration and relevant County Council Executive Member
25 January 2018	Review of Public Space Protection Orders (PSPO's) - Quarterly update	Director for Communities	Executive Members for Environment and Wellbeing
22 March 2018	Review of the Progress in delivering the activities in Platforms for our Places - Questioning Chief Executive	Chief Executive	Adur and Worthing Executives
	Leader interviews	Director for Digitial & Resources	Leaders
	Annual Work Programme 2018/19	Director for Digital & Resources	N/A
Date to be confirmed	Possible attendance by Southern Water and the Environment Agency re sewage spill incident - July 2017	N/A	Executive Members for Environment & Wellbeing

Joint Overview and Scrutiny Committee - Scrutiny Request received from local resident

Issue - Air pollution in Shoreham High Street regularly exceeds safe levels, and I am certain this also applies to surrounding roads (traffic in Old Shoreham Road is at a standstill most evenings) and most of the problem is caused by the huge rise in heavy lorries from the port using a route via the High Street rather than taking a route to the A27. It has been suggested that lorries be banned from the High Street which would greatly reduce the harmful pollution (which should not be allowed to reach levels that can harm health) and there is no reason why these lorries cannot use a direct route to the A27.

Walking down Shoreham High Street is not a pleasure with these enormous lorries clogging it up all day.

But I am sure that this issue will just be ignored despite the health issues.

This review has been proposed and assessed below in accordance with the 'PAPER' criteria approved by JOSC.

Request from - Local resident

<u>Public interest</u> - Air pollution is a significant risk factor for a number of pollution related diseases and health conditions. The human health effects of poor air quality are far reaching.

Long term exposure to high levels of air pollution can damage public health. Improving air quality can help local residents who may find their health conditions made worse through poor air quality. Impact of the traffic flows affects a large number of local residents in the Shoreham/Southwick areas and also in the Worthing area.

<u>Ability to change</u> JOSC has a scrutiny ability to probe and ask questions of relevant Council officers/Members and relevant stakeholders including West Sussex County Council and the Highways Agency if required to assess what is being done to raise awareness of the issue and help reduce the levels of air pollution in these areas of Shoreham/Southwick. There is also the ability to review this issue across Adur and Worthing and to make recommendations/influence improvements in air quality in affected areas.

<u>Performance</u> <u>-</u> This suggested review topic is about the need to try and ensure that action is taken to improve air quality in affected areas and the outcomes from the review could help to improve air quality for current and future generations of local residents.

Extent - The review could review the impact of air pollution in the Adur and Worthing areas.

<u>Replication - This issue has not been considered previously by JOSC.</u>

Expected Outcomes - A set of recommendations to help influence others to seek to improve air quality long term.

<u>Does the proposed review link with the Council strategic objectives or does the Joint Overview and Scrutiny Committee have the ability to influence and/or add value on the subject?</u>

The Councils' Public Health and Regulation Team has a key role to play in managing local air quality. The Team review and assess air quality against specific health based national objectives for seven key pollutants and are required to produce annual reports of air quality within Adur and Worthing.

If exceedences are considered likely, the local authority must declare an Air Quality Management Area (AQMA). In the Adur District there are AQMA's covering the High Street (A259), Shoreham-by-Sea and Old Shoreham Road (A270), Southwick. Worthing also has an AQMA covering the A27 area of Upper Brighton Road between Lyons Farm and Offington Corner.

This proposed review does not link directly to any strategic objectives in the strategic vision Platforms for our Places but the revised Adur Local Plan 2016 does identify the need to address air pollution related to road congestion which could lead to poorer air quality and the emerging Worthing Local Plan will take air quality into account and give guidance to help reduce air pollution. When an AQMA is designated the Councils have to carry out an assessment and develop an action plan describing what actions that relevant agencies will be taking to try and comply with the relevant objective. The Adur Action Plan was published in 2007 and is currently being reviewed. The Worthing Action Plan was published in 2014.

There is an Air Quality Action Planning Working Group covering Adur & Worthing, which includes representatives from WSCC and Highways England.

The Joint Overview and Scrutiny Committee can review the issues and can make recommendations that might help to improve air quality and seek to influence other stakeholders.

How could this review be undertaken?

By report to JOSC or JOSC could set up a small Working Group to investigate the issues and report findings to JOSC, the Executives and other stakeholders connected with this issue. There is also the option to make direct representations to stakeholders involved.

Recommendations from Joint Overview and Scrutiny Committee Chairmen/Vice-Chairmen:-The Committee receive a scoping report in January from the relevant officers setting out the background to the issue and proposals for a role that Scrutiny can perform in investigating the issue

Joint Overview and Scrutiny Committee - Scrutiny Request received from local resident

Issue - Parking on pavements/grass verges - Causing obstruction for residents using the pavements.

This review has been proposed and assessed below in accordance with the 'PAPER' criteria approved by JOSC.

Request from - Local resident

Public interest - This is an issue which is of interest to all local residents. Parking on pavements and verges can cause many problems such as obstructing vulnerable road users who use verges and pavements, causing congestion in narrow streets and reduce visibility at junctions/bends etc.

Ability to change - JOSC has the ability to investigate the matter and seek to make representations to others but parking on pavements is the responsibility of West Sussex County Council to manage as the Highways Authority and for the Police to enforce as unnecessary obstruction.

In relation to District/Borough level - The Councils can issue Penalty Charge Notices to vehicles if they are parked on the pavement and there is a single or double yellow line adjacent to the pavement. The Councils can also issue a PCN to HGVs if they are parked wholly or partially on the pavement.

The ability for JOSC to influence change will be limited to influencing others to make the changes to ensure that parking on pavements is reduced and enforcement of the restrictions are improved..

Performance - This suggested review deals with the problem of parking on pavements and the impact on local residents being caused by these obstructions.

Extent - This review would cover the problem of parking on pavements and the current enforcement practices to prevent this occurring . The review would cover both Adur and Worthing.

Replication - This matter has not been considered by the Committee

Expected Outcomes - To seek to influence the reduction in parking on pavements/grass verges and improved enforcement of the restrictions.

Does the proposed review link with the Council strategic objectives or does the Joint Overview and Scrutiny Committee have the ability to influence and/or add value on the subject?

The proposed review does not link with the Councils' Strategic objectives. West Sussex County Council is responsible as the Highways Authority and Police are responsible for enforcement controls.

How could this review be undertaken?

By meeting of JOSC, Working Group or by direct representations to West Sussex County Council/Police.

Recommendations from Joint Overview and Scrutiny Committee Chairmen/Vice-Chairmen:-

The proposed review does not link with the Councils' Strategic objectives. West Sussex County Council is responsible as the Highways Authority and Police are responsible for enforcement controls.

Joint Overview and Scrutiny Committee - Scrutiny Request received from local resident

Issue - Closure of Public toilets at Shoreham-by-Sea and Worthing train stations. Rail users seeking to use the toilets have to find a member of Southern rail staff who will open up the toilets upon request which is not practical for those with medical conditions or children who need to use the toilets urgently.

This review has been proposed and assessed below in accordance with the 'PAPER' criteria approved by JOSC.

Request from - Local resident

Public interest - The closure of the toilets at the train stations affects all local residents and users of the rail services.

Ability to change - Adur & Worthing Councils are not directly responsible for the provision of toilet facilities at the local train stations but if JOSC did investigate this matter then JOSC has the power to influence and make recommendations to Southern Rail to seek a change for them to reopen the toilets

Performance - The request does not relate to a Council service.

Extent - The request covers the closure of the public toilet facilities at Shoreham-by-Sea and Worthing train stations.

Replication - The issue has not been considered before by JOSC.

Expected Outcomes - To seek to influence Southern Rail to overturn its decision to close the toilet facilities.

Does the proposed review link with the Council strategic objectives or does the Joint Overview and Scrutiny Committee have the ability to influence and/or add value on the subject?

The proposed review request does not link with the Council strategic objectives.

How could this review be undertaken?

Brief consideration of the matter, discussions with Southern Rail and/or making representations to Southern Rail on the matter.

Recommendations from Joint Overview and Scrutiny Committee Chairmen/Vice-Chairmen:-

This is a matter for Southern Rail.

Joint Overview and Scrutiny Committee - Scrutiny Request received from local Councillor

Issue - Policing levels of service across Wards in Adur and Worthing.

Policing levels. Heavy reliance on PCSOs. Very few Police on the beat - not many in cars. Lack of resourcing is blamed - but no hard facts or figures.

Response times. Public report 45 minute waits to get a reply via 101. 999 calls are obviously prioritised but similarly delays are reported. Over 24 hours to get reply from online reporting service.

Follow up. Often non existent.

Failure to share information and report back

Accountability. This is a publicly funded service - public confidence is decreasing.

Public order: Issues with homeless/rough sleepers in Lancing was raised at a recent JOSC. Similar issues exist in Shoreham town centre. Drug dealing has been reported but nothing has been done to resolve the issues

This review has been proposed and assessed below in accordance with the 'PAPER' criteria approved by JOSC.

Request from - Local Councillors

Public interest - The Police service is a publicly funded service which affects the Adur and Worthing communities and the levels of Police will impact on the health and wellbeing of local residents.

Ability to change - JOSC has the ability to interview local Police representatives including the Police and Crime Commissioner and Local Commander and scrutinise the issues involved relating to the levels of policing.

Performance - This proposed review relates to the levels of policing currently being provided in Adur and Worthing

Extent - The proposed review will cover Adur and Worthing and has the potential to discuss the full range of local policing services.

Replication - The Police and Crime Commissioner did attend a JOSC meeting in January 2015.

Expected Outcomes - To find out more about the scheduling of policing across the Adur and Worthing communities and to seek to influence increased levels of policing and improved levels of performance in areas requiring improvements.

Does the proposed review link with the Council strategic objectives or does the Joint Overview and Scrutiny Committee have the ability to influence and/or add value on the subject?

Strategic vision Platforms for our Places (Platform 2 - 'Our social economies') includes a commitment for the promotion of our communities as safe places. Extra support from the local Police can help in the successful delivery of that commitment.

How could this review be undertaken?

By JOSC Working Group or discussion by JOSC. The Police and Crime Commissioner, Local Commander and Chairman of the Safer Communities Partnership could be invited to attend.

Recommendations from Joint Overview and Scrutiny Committee Chairmen/Vice-Chairmen:-

Katy Bourne to be invited to March JOSC meeting.